

I. Who is responsible for data processing?

II. What kind of personal data do we process and on what legal basis do we process the data?

III. For what purposes and on what legal basis will your data be processed?

1. Use of website

a. Embedded third party services and content

Cookies and Local Storage

Google Analytics

Google Tag Manager

Hosting

Contact

Server Log Files

SSL Encryption

WebCare

Youtube

b. Cookies

About cookies

Required

Statistics

Marketing

c. Hosting

d. Server Log- Files

2. Answering your Inquiries, Requests or Complaints

3. Promotional Games, Raffles

4. Direct Marketing and Newsletter

5. Market-/Customer Satisfaction Studies

IV. Who receives your data?

1. Categories of Recipients

2. Transfer of data to foreign countries

3. Data transfer to the USA / discontinuation of the Privacy Shield

V. How long do we store your personal data?

VI. Your Rights

VII. Up-to-dateness and amendment of this privacy policy

I. Who is responsible for data processing?

Data controller is OMV Aktiengesellschaft. Furthermore, you may encounter and access on our website other offers or information of other OMV group companies, e.g. OMV Downstream GmbH, which are also controllers of personal data and to which this Privacy Policy applies as well.

If you have any questions regarding the processing of your data, please contact:

Data Protection Officer Mr. Mag. Manfred Spanner, MSc
OMV Aktiengesellschaft
 Trabrennstraße 6-8
 1020 Wien
 Telefon: +43 1 40440
 E-Mail: privacy@omv.com

II. What kind of personal data do we process and on what legal basis do we process the data?

We process among others the following data:

- IP-address
- Browser type and version
- Information that the user is providing while filling in a contact form

Moreover, we are processing as well master data (e.g. name, address, contact information), billing information (e.g. billing details, bank data), documentation data (e.g. call memos and emails), and data in order to comply with legal requirements.

We process personal data that we receive from you (or your employer) in the context of a business relationship or the initiation of a business relationship or record in the context of legitimate interests. In addition, we process data that we legitimately obtain from publicly available sources (e.g. commercial register, land register, media).

Insofar as we obtain the consent of the data subject for processing operations involving personal data, Art. 6 (1) (a) of the EU General Data Protection Regulation (GDPR) serves as the legal basis.

When processing personal data that is necessary for the performance of a contract to which the data subject is a party, Art. 6 (1) lit. b DSGVO serves as the legal basis. This also applies to processing operations that are necessary for the performance of pre-contractual measures.

Insofar as processing of personal data is necessary for the fulfillment of a legal obligation to which our company is subject, Art. 6 (1) lit. c DSGVO serves as the legal basis.

In the event that vital interests of the data subject or another natural person make processing of personal data necessary, Art. 6 (1) lit. d DSGVO serves as the legal basis.

If the processing is necessary to protect a legitimate interest of our company or a third party and the interests, fundamental rights and freedoms of the data subject do not override the first-mentioned interest, Art. 6 (1) f DSGVO serves as the legal basis for the processing.

III. For what purposes and on what legal basis will your data be processed?

1. Use of website

While operating this website, we collect certain data ("personal data") that may refer to identified natural persons or identifiable natural persons, which are directly provided by the users of this website by filling in forms (e.g. name, first name, postal address, e-mail address, telephone number) or indirectly by visiting the website (e.g. IP-address).

a. Embedded third party services and content

Cookies and Local Storage

We use cookies to make our website as user-friendly and functional as possible for you. Some of these cookies are stored on the device you use to access the site.

Cookies are small packages of data that are exchanged between your browser and our web server whenever you visit our website. They do not cause any damage and are used solely to recognise website visitors. Cookies can only store information provided by your browser, e.g. information that you have entered into your browser or that is available on the website. Cookies cannot execute code and cannot be used to access your terminal device.

The next time you access our website using the same device, the information stored in the cookies can then either be sent back to us ("first-party cookie") or to a web application of third party to whom the cookie belongs ("third-party cookie"). The information that is stored and sent back allows each web application to recognise that you have already accessed and visited the website using the browser on your device.

Cookies contain the following information:

- Cookie name
- Name of the server from which the cookie originates
- Cookie ID number
- An expiry date, after which the cookie will be automatically deleted

We classify cookies in the following categories depending on their purpose and function:

- Technically necessary cookies, to ensure the technical operation and basic functions of our website. These types of cookies are used, for example, to maintain your settings while you navigate our website; or they can ensure that important information is retained throughout the session (e.g. login, shopping cart).

- Statistics cookies, to understand how visitors interact with our website by collecting and analysing information on an anonymous basis only. In this way we gain valuable insights to optimize both the website and our products and services.
- Marketing cookies, to provide targeted promotional and marketing activities for users on our website.
- Unclassified cookies are cookies that we are trying to classify together with individual cookie providers.

Depending on the storage period, we also divide cookies into session and persistent cookies. Session cookies store information that is used during your current browser session. These cookies are automatically deleted when the browser is closed. No information remains on your device. Persistent cookies store information between two visits to the website. Based on this information, you will be recognized as a returning visitor on your next visit and the website will react accordingly. The lifespan of a persistent cookie is determined by the provider of the cookie.

The legal basis for using technically necessary cookies is our legitimate interest in the technically fault-free operation and smooth functionality of our website as described in Art. 6 paragraph 1 lit. f of the GDPR. The use of statistics and marketing cookies is subject to your consent, in accordance with Art. 6 paragraph 1 lit. a of the GDPR. You can withdraw your consent for the future use of cookies at any time in accordance with Art. 7 paragraph 3 of the GDPR. Your consent is voluntary. If consent is not given, no disadvantages arise. For more information about the cookies we actually use (specifically, their purpose and lifespan), refer to this Privacy Policy and to the information in our cookie banner about the cookies we use.

You can also set your web browser so that it does not store any cookies in general on your device or so that you will be asked each time you visit the site whether you accept the use of cookies. Cookies that have already been stored can be deleted at any time. Refer to the Help section of your browser to learn how to do this.

Please note that a general deactivation of cookies may lead to functional restrictions on our website.

On our website, we also use so-called local storage functions (also called "local data"). This means that data is stored locally in the cache of your browser, which continues to exist and can be read even after you close the browser - as long as you do not delete the cache or data is stored within the session storage.

Third parties cannot access the data stored in the local storage. If special plug-ins or tools use the local storage functions, you are informed within the description of the respective plug-in or tool.

If you do not wish plug-ins or tools to use local storage functions, you can control this in the settings of your respective browser. We would like to point out that this may result in functional restrictions.

Google Analytics

We use the functions of the web analytics service Google Analytics on our website to analyse user behaviour and to optimise our website. The provider of this service is Google Ireland Limited, Barrow Street, Dublin 4, Ireland ("Google").

ATTENTION: Within the scope of this service, data is transferred to the US or such a transfer cannot be excluded.

Google Analytics uses cookies that enable an analysis of the use of our website.

In general, information about your use of the website is transferred to a Google server and stored there, such as the type and version of browser you used, the operating system you used, the site you visited prior to accessing our site, the host name of the computer (IP address) you used to access the site, and the time of your server request. For this purpose, we have entered into a contract with Google for contractual processing of your data in accordance with Art. 28 of the GDPR.

At our request, Google will use this information to analyse the use of our website, to create reports on the activities within our website and to render additional services related to the use of our website and of the internet. According to Google, the IP address submitted by your browser will not be added to other data held by Google.

We use Google Analytics only with IP anonymisation activated, which means we have expanded this website to include the code 'anonymizeIP'. This ensures that your IP address is masked, so that all data is collected anonymously. Only under exceptional circumstances will a full IP address be transmitted to a Google server and truncated there.

During the website visit, the following data is collected:

- the pages you call up, your "click path"

- Achievement of "website goals" (conversions, e.g. newsletter registrations, downloads, purchases)
- Your user behavior (for example clicks, duration of stay, bounce rates)
- Your approximate location (region)
- Your IP address (in shortened form)
- technical information about your browser and the end devices you use (e.g. language settings, screen resolution)
- Your internet provider
- the referrer URL (via which website / via which advertising medium you came to our website)

The data about the use of our website is immediately deleted after expiration of the storage limits that we have set. Google Analytics gives us the following options for the storage limits: 14 months, 26 months, 38 months, 50 months or no automatic deletion. You can ask us any time for the current storage limit that we have set.

The processing of your data using Google Analytics is subject to your explicit consent in the sense of Art 6 paragraph 1 lit. a of the GDPR. You can revoke your consent at any time with effect for the future.

You can also block the collection of data by downloading and installing the browser plugin available through the link below: <http://tools.google.com/dlpage/gaoptout>

You can find out exactly where Google data centres are located here: <https://www.google.com/about/datacenters/inside/locations/>

For more information about how Google uses your data, and about options for settings and withdrawal of consent, refer to the Google Privacy Policy at <https://policies.google.com/privacy>

The data processing terms and conditions for Google products and the standard contractual clauses for data transfers to third countries can be found at <https://business.safety.google/adsprocessorterms/>

Google Tag Manager

We use the service Google Tag Manager on our website. This service is provided by Google Ireland Limited, Gordon House, Barrow Street, Dublin 4, Ireland ("Google").

ATTENTION: Within the scope of this service, data transfer to the USA takes place or cannot be ruled out.

When the Tag Manager is started, your browser establishes a connection to Google's servers. This informs Google that our website has been accessed via your IP address.

Google Tag Manager is used to manage website tags via an interface. This enables us to embed code snippets such as tracking codes or conversion pixels into our website without interfering with the source code. In this process, Tag Manager data is only transferred; it is not collected or stored. The Tag Manager itself is a cookie-less domain and does not process any personal data, because it is used solely to manage other services used on our website. The Tag Manager triggers other tags which in turn collect data under specific circumstances. However, the Tag Manager has no access to this data. If you have chosen to deactivate cookies on our site in general or to deactivate specific cookies, this will remain in effect for all tracking tags that are implemented using the Tag Manager.

You can find out exactly where Google data centres are located here: <https://www.google.com/about/datacenters/inside/locations/>

For more information about data protection, refer to the following Google websites:

Privacy Policy: <https://policies.google.com/privacy>

FAQ Google Tag Manager: <https://www.google.com/intl/de/tagmanager/faq.html>

Use Policy Google Tag Manager: <https://marketingplatform.google.com/intl/de/about/analytics/tag-manager/use-policy/>

Google Ads Data Processing Terms including standard contractual clauses for third country transfers: <https://business.safety.google/adsprocessorterms/>

Hosting

In the process of hosting our website, we store all data related to the operation of our website. This is necessary for enabling operation of our website. Therefore, we process this data on the legal grounds of our legitimate interest in optimising our website as described under Art. 6 paragraph 1 lit. f of the GDPR. To provide access to our website, we use the services of web hosting providers, to whom we supply the aforementioned data within the context of contractual processing in accordance with art. 28 of the GDPR.

Contact

Whenever you contact us, your information is used to process and handle your contact request in the course of fulfilling pre-contractual rights and obligations in accordance with Art. 6 paragraph 1 lit. b of the GDPR. To handle and answer your request it is necessary for us to process your data; otherwise we are unable to answer your request or only able to partially answer it. Your information can be stored in a database of customers and leads on the grounds of our legitimate interest in direct marketing as described in Art. 6 paragraph 1 lit. f of the GDPR.

We delete your request and contact information when your request has been definitively answered and there is no legally required time limit for storing this data prior to deletion (e.g. pursuant to a subsequent contractual relationship). This is usually the case when there is no further contact with you for three years in a row.

Server Log Files

For technical reasons, particularly to ensure a functioning and secure website, we process the technically necessary data about accesses to our website in so-called server log files which your browser automatically sends to us.

The access data we process includes:

- The name of the website you are accessing
- The browser type (including version) you use
- The operating system you use
- The site you visited before accessing our site (referrer URL)
- The time of your server request
- The amount of data transferred
- The host name of computer (IP address) you are using to access the site

This data cannot be traced back to any natural person and is used solely to perform statistical analyses and to operate and improve our website while also optimising our site and keeping it secure. This data is sent exclusively to our website operator. The data is neither connected nor aggregated with other data sources. In case of suspicion of unlawful use of our website, we reserve the right to examine the data retroactively. This data processing takes place on the legal grounds of our legitimate interest in maintaining a technically fault-free and optimal website, as described under Art. 6 paragraph 1 lit. f of the GDPR.

The access data is deleted within a short period of time after serving its purpose (usually within a few days) unless further storage is required for evidence purposes. In such cases, the data is stored until the incident is definitively resolved.

SSL Encryption

Within your visit to our website, we use the widespread SSL procedure (Secure Socket Layer) in conjunction with the highest level of encryption supported by your browser. You can tell whether an individual page of our website is transmitted in encrypted form by the closed representation of the key or lock symbol in the lower status bar of your browser. We use this encryption procedure on the basis of our justified interest in the use of suitable encryption techniques in accordance with Art. 6 paragraph 1 lit. f GDPR.

We also make use of suitable technical and organisational security measures in accordance with Art. 32 GDPR to protect your data against accidental or intentional manipulation, partial or complete loss, destruction or against unauthorised access by third parties. Our security measures are continuously improved in line with technological developments and kept state-of-the-art.

WebCare

In order to obtain consent for the use of cookies on our website in accordance with data protection regulations, we use the Consent Banner of DataReporter WebCare. This is a service provided by DataReporter GmbH, Zeileisstraße 6, 4600 Wels, Austria ("DataReporter"). More information about this company can be found at www.datareporter.eu. The Consent Banner records and stores the consent to cookie use for the respective user of our website. Our Consent Banner ensures that statistical and marketing cookies are only set when the user has given his express consent to their use.

We store information on the extent to which the user has confirmed the use of cookies. The user's decision can be revoked at any time by calling up the setting for cookies and managing the declaration of consent. Existing cookies will be deleted after revocation of the consent. A cookie is also set to store information on the status of the user's consent, which is indicated in the cookie details. Furthermore, the IP address of the respective user is transmitted to DataReporter's server for calling this service. The IP address is neither stored nor associated with any other data of the user, it is only used for the correct execution of the service. The use of the above data is therefore based on our legitimate interest in the legally compliant design of our website in accordance with Art. 6 paragraph 1 lit. f GDPR.

Further information can be found in the DataReporter data protection declaration at <https://www.datareporter.eu/datenschutz>. Please feel free to send your enquiries about this service to office@datareporter.eu.

Youtube

On our website, we use the "YouTube" service to embed videos. The provider of this service is Google Ireland Limited, Gordon House, Barrow Street, Dublin 4, Ireland ("YouTube").

ATTENTION: Within the scope of this service, data is transferred to the US or such a transfer cannot be ruled out.

We have activated the extended data protection mode on YouTube. According to YouTube, this mode means that YouTube does not store any information about visitors to this website before they watch a video. However, the disclosure of data to YouTube partners is not excluded by the extended data protection mode.

As soon as you start a YouTube video, a connection to YouTube's servers is established. This tells YouTube which of our pages you have visited. If you are logged into your YouTube account, you thereby enable YouTube to assign your surfing behaviour directly to your personal profile. This can be prevented by logging out of your account.

Furthermore, YouTube can save various cookies on your end device after starting a video or use comparable technologies (e.g. device fingerprinting). YouTube also uses the local storage on your end device. In this way, YouTube can obtain information about visitors to this website. This information is used, among other things, to collect video statistics, improve the user experience and prevent fraud attempts.

YouTube is used in the interest of an appealing presentation of our website. This represents a legitimate interest within the meaning of Art. 6 paragraph 1 lit. f GDPR. Insofar as a corresponding consent has been requested, the processing is carried out exclusively on the basis of Art. 6 paragraph 1 lit. a GDPR; the consent can be revoked at any time for the future.

The applicable privacy policy of YouTube can be found at: <https://www.google.com/policies/privacy/> , Opt-out option: <https://adssettings.google.com/authenticated>

b. Cookies

We collect information from you as a user of our website through the use of Cookies in order to make our website more user-friendly, effective and secure. This includes your IP-address (anonymized), browser type, language settings, operating system, type of device, domain name, domain host, date and time. The legal basis for this is your consent, which you express by the appropriate settings of your browser or device to allow Cookies or by choosing the respective settings in our Cookie banner. This consent can be revoked anytime. The setting of Cookies is according to Art. 6 para 1 lit. f GDPR also based on our legitimate interest insofar as it is technically absolutely necessary in order to use offered services accessed by you.

More information about the use of Cookies on this website and their purposes, as well as your options to control or block the Cookies, you find in our Cookie banner. Currently, we are using the following Cookies:

About cookies

Cookies are small text files that are stored on your computer, tablet computer or smartphone when you visit a website using your browser. These files do no harm and serve only to recognize the website visitor. On your next visit to the website using the same device, the information stored in cookies may subsequently be returned either to the website ("First Party Cookie") or to another website to which the cookie belongs ("Third Party Cookie"). You can set your browser so that the storage of cookies is generally prevented or you are asked each time whether you agree to the setting of cookies. Once set, you can delete cookies at any time. How this works can be found in the help function of your browser. An explanation for the browsers Firefox, Microsoft Internet Explorer and Google Chrome can be found at this link: http://www.meine-cookies.org/cookies_verwalten/index.html.

Required

Technically necessary cookies are used to enable the technical operation of a website and make it functional for you. The use is based on our legitimate interest to provide a technically flawless website. However, you can generally disable the use of cookies in your browser.

Surname	Purpose	Creator	Storage time	Domain
__(ID)	ensures the functionality and usability of the page and is used to track errors.		1 hour	www.omv.ae
__ZEHIC	ensures the functionality and usability of the page and is used to track errors.		4 minutes	www.omv.ae
cookieconsent_mode	ensures the functionality and usability of the page and is used to track errors.	DataReporter GmbH	12 months	www.omv.ae
cookieconsent_status	ensures the functionality and usability of the page and is used to track errors.	DataReporter GmbH	12 months	www.omv.ae
JSESSIONID	counts the number of sessions and assigns an anonymous identifier to each visitor.		Session	www.omv.ae
X-Oracle-BMC-LBS-Route	ensures the functionality, operation and login to internal tools such as CMS, internal gateways and portals.	Oracle	Session	www.omv.ae

Statistics

Statistics cookies collect information about how websites are used to improve their attractiveness, content and functionality. A use takes place only with your consent and only as long as you have not deactivated the respective cookie.

Surname	Purpose	Creator	Storage time	Domain
_ga	Contains information to help distinguish users from the page. Gathers data about user visits, such as which pages are relevant.	Google	1 year	omv.ae
ga(GA4-ID)	Contains information to help distinguish users from the page. Gathers data about user visits, such as which pages are relevant.	Google	1 year	omv.ae

Marketing

Marketing cookies come from external advertising companies and are used to collect information about the websites visited by the user. A use takes place only with your consent and only as long as you have not deactivated the respective cookie.

Surname	Purpose	Creator	Storage time	Domain
NID	registers a unique ID that identifies and recognizes the user. Used for targeted advertising.	Google		www.google.com

c. Hosting

While hosting our website, all data related to operating our website are stored. This is necessary in order to make the operation of the website possible. Thus, all data are processed on the basis of our legitimate interests according to Art. 6 para 1 lit. f GDPR to optimize our website.

d. Server Log- Files

Due to technical reasons, in particular in order to guarantee a functioning and secure web presence, we are processing technical necessary data on accesses on our website in so-called server-log-files. Your browser is transmitting those automatically to us.

The following data are protocolled:

- Website visited
- Browser type and version
- Operating system
- Websites you visited before ours
- Hostname of the accessing computers
- Time of server request
- Amount of data sent

This data are not connected to natural personen and are only used for evaluation and improvement of our website. These data are only transmitted to our Website provider. A connection or aggregation of these data with other data sources does not take place.. The processing of data is based on our legitimate interest according to Art. 6 para 1 lit. f GDPR to provide for a technical flawless presentation and optimization of our website.

The temporary storage of the IP address by the system is necessary to enable delivery of the website to the user's computer.

The storage in log files is done to ensure the functionality of the website. In addition, we use the data to optimize the website and to ensure the security of our information technology systems. An evaluation of the data for marketing purposes does not take place in this context.

We process this data on the basis of our legitimate interest in data processing pursuant to Art. 6 (1) lit. f GDPR.

Data are deleted after fulfilling the purpose, normally within a few days, in case there is no need to store data as evidence. In this case, data will be stored until the issue is finally resolved.

2. Answering your Inquiries, Requests or Complaints

We process the data that you provide us with in your correspondence in order to answer your inquiries, requests or complaints. We obtained your personal data for this purpose based on your freely given consent. The expression of your consent derives neither from legal, nor contractual obligations. However, if you do not provide your personal data, we are unable to answer your inquiries, requests or complaints.

3. Promotional Games, Raffles

In order to conduct promotional games and award prizes to the winners, we process the data provided by you by completing and submitting the appropriate entry forms.

We obtained personal data for this purpose based on your freely given consent. The expression of your consent derives neither from legal, nor contractual obligations. However, if you do not provide us with your personal data, it is not possible to participate in promotional games and raffles. Details of the respective promotional game/raffle are stated in the respective terms and conditions.

4. Direct Marketing and Newsletter

By signing up for our e-mail newsletter on our websites, the personal data provided by you upon registration will be stored by us and used to send the selected newsletter and, in the case of your prior express consent, to receive advertising. We

only send our newsletter to the e-mail address provided by you. The revocation of your consent to receive the newsletter is possible any time by using the opt-out option, which can be found in the newsletter or via privacy@omv.com.

We process the data you provide us with to inform you about our products and services (for example through a newsletter) and to analyze the effectiveness of our advertising campaigns.

If you provided us with your e-mail address when purchasing any of our products or services, we may use your e-mail address to provide you with information about similar products or services based on our legitimate interest in informing you about our products and services.

We obtained your personal data for this purpose based on your freely given consent. The expression of your consent derives neither from legal, nor contractual obligations. However, if you do not provide us with your personal data, it is not possible to receive about our products and services.

5. Market-/Customer Satisfaction Studies

We process your information that you provide to us as part of your participation in surveys, market surveys, or customer satisfaction surveys.

The expression of your consent derives neither from legal, nor contractual obligations. However, if you do not provide us with your personal data, it is not possible to participate in such surveys or studies.

IV. Who receives your data?

We only transfer your data restrictively.

1. Categories of Recipients

In order to achieve the above under point III stated purposes your data may be shared with the following categories of recipients:

- Technical maintenance companies;
- Auditors and inspectors;
- Lawyers;
- Authorities and courts;
- Analysts and search engine operators;
- Call center service providers;
- Advertising and social media agencies;
- Operator of social media platforms;
- Web analytics services;
- Provider of surveys or market surveys / customer inquiries;
- Acquirer of parts of the business to OMV if your data is part of the
 - are acquired assets;
- OMV Group companies;
- Filling station partners

2. Transfer of data to foreign countries

As part of the data processing described above, transmitted transmission of personal data to recipients in countries outside the European Union (so-called third countries) may take place. We only transfer your data to (i) countries for which

the EU Commission has determined that they provide an adequate level of data protection or (ii) if we take measures to ensure that the respective recipient provides an adequate level of data protection (in particular by concluding EU Standard Contractual Clauses).

3. Data transfer to the USA / discontinuation of the Privacy Shield

We would like to expressly point out that as of July 16, 2020, due to a legal dispute between a private individual and the Irish supervisory authority, the so-called "Privacy Shield", an adequacy decision of the EU Commission pursuant to Art 45 GDPR, which confirmed an adequate level of data protection to the USA under certain circumstances, is no longer valid.

The Privacy Shield is therefore no longer a valid legal basis for the transfer of personal data to the USA!

If a data transfer by us to the USA takes place or if a service provider based in the USA is used, we explicitly refer to this in this privacy policy (see in particular the description of the technologies on our website).

What can the transfer of personal data to the USA mean for you as a user and what are the risks in this context?

Risks for you as a user are in any case the powers of the U.S. intelligence services and the legal situation in the U.S., which currently, according to the ECJ, no longer ensure an adequate level of data protection. Among others, these are the following:

- Section 702 of the Foreign Intelligence Surveillance Act (FISA) provides no restrictions on the surveillance activities of the intelligence services and no safeguards for non-U.S. citizens.
- Presidential Policy Directive 28 (PPD-28) does not give data subjects effective remedies against actions taken by U.S. authorities and does not provide for barriers to ensuring proportionate measures.
- The Ombudsman provided for in the Privacy Shield does not have sufficient independence from the executive branch; he cannot issue binding orders against the intelligence agencies.

Legally compliant transfer of data to the USA based on the standard contractual clauses?

The standard contractual clauses adopted by the Commission in 2021 (2021/914 vom 4. Juni 2021), Art. 46 (2) c GDPR, are still valid under the condition that the level of protection for personal data equivalent to that in the European Union is ensured. Thus, not only the contractual relationships with our service providers are decisive, but the possibility of access to the data by authorities in the USA and the legal system there must also be evaluated.

What measures do we take to ensure that data transfers to the USA are legally compliant?

Wherever US providers offer the option, we choose to process data on EU servers. This should technically ensure that the data is located within the European Union and that access by US authorities is not possible.

For the further use of US tools, we take the following measures:

As far as possible and not already provided for by law (for example FATCA), your consent will be requested before using a US tool and you will be informed transparently in advance about how a service works. The risks involved in transferring data to the USA can be found in the corresponding passage in our privacy policy.

With US providers we make every effort to conclude the mentioned EU standard contractual clauses and to demand additional guarantees.

V. How long do we store your personal data?

We process your personal data as long as reasonably necessary to achieve the under point III mentioned purposes and in addition in accordance with the legal obligations for storage and documentation, which result among others from the Austrian Civil Code (ABGB) and the Austrian Business Code (UGB) or for asserting, exercising or defending legal claims.

Generally, your data will be deleted after withdrawing your consent or objecting to the processing of your data. Therefore, processing of a possible application procedure needs to be completed and provided that the storage of data is not necessary to fulfill a legal obligation or to assert, exercise or defend legal claims. Further processing will only take place if you have expressly consented to the further use of your data or if we have reserved the right to process the data in excess thereof under the permission of applicable laws.

Instead of deleting your data, it is possible that the data may be made anonymous. In this case, any personal reference will irretrievably be removed, which is why the deletion obligations under data protection law also cease to apply.

VI. Your Rights

According to current data protection laws, you enjoy the following rights regarding the processing of personal data:

- Right of access (information about the data we process about you),
- Right to rectification (correction of incorrect data),
- Right to restriction of processing (limitation of data processing),
- Right to data portability,
- Right to object and the
- Right to erasure (data deletion - "right to be forgotten").

If the processing of your personal data is based on our legitimate interest, you have the right, to object any time to the processing of your data for reasons arising out of the particular situation; this applies in particular to the processing of data for the purpose of direct marketing.

If the processing of your data is based on your consent, you have the right to withdraw the consent at any time with future effect. Such withdrawal shall not affect the lawfulness of the data processing up to the date of withdrawal.

In order to exercise the aforementioned rights, please contact us via the contact details stated above in point I. or use the following form: <https://www.omv.com/en/data-subject-rights-request>

If you believe that our processing of your data is violating applicable data protection laws or if your privacy rights have otherwise been violated, please contact us using the contact details provided in point I above. In this way, we get to know and understand your concerns and can respond accordingly. You also have the right to file a complaint with the national competent data protection authority. In Austria it is the Data Protection Authority.

Österreichische Datenschutzbehörde

Barichgasse 40-42, 1030 Wien, Österreich
Tel.: +43 1 52 152-0, dsb@dsb.gv.at

VII. Up-to-dateness and amendment of this privacy policy

Due to the further development of our website and offers about it or due to changed legal or official requirements, it may become necessary to change this data protection declaration. You can call up and print out the current privacy policy on our website at any time.

[Download PDF](#)